

Name of GP Practice	Things to know
<p><b>Brownlow Health Central</b> For more information or to request an appointment, go to: <a href="http://central.brownlowhealth.co.uk">central.brownlowhealth.co.uk</a></p> <p>Register at: <a href="http://central.brownlowhealth.co.uk/register-online">central.brownlowhealth.co.uk/register-online</a></p> <p>Call <b>0151 285 4578</b> (Phone line open 8am - 6.30pm)</p> <p><b>Brownlow Health @ Pembroke Place</b> 70 Pembroke Place, Liverpool, L69 3GF.</p> <p><b>Brownlow Health @ Ropewalks</b> 26 Argyle Street, Liverpool, L1 5DL</p> <p><b>Brownlow Health @ Student Health</b> University of Liverpool, Peach Street, L69 7ZL Open during term time only.</p>	<p>Register online. This is a large GP practice with 3 sites in the city centre and many student patients.</p> <p>Once registered, you can request an appointment via 'E-consultation' on the website (not available at weekends), and you will be contacted back by the end of the following day at the latest.</p> <p>You can phone the practice to request an appointment, if you cannot use the online option.</p> <p>You can also get help online via the website, for administrative and medical queries.</p>
<p><b>Brownlow Health @ Marybone</b> 2 Vauxhall Road, Liverpool, L3 2BG</p> <p>For more information or to request an appointment, go to: <a href="http://marybone.brownlowhealth.co.uk">marybone.brownlowhealth.co.uk</a></p> <p>Register at: <a href="http://marybone.brownlowhealth.co.uk/register-online">marybone.brownlowhealth.co.uk/register-online</a></p> <p>Call <b>0151 330 8200</b> (Phone line open 8am - 6.30pm)</p> <p><i>Due to Covid-19 you should not currently visit any GP practice unless instructed.</i></p>	<p>Register online. A city centre practice and most patients here are students.</p> <p>Once registered via the link, you can request an appointment via 'E-consultation' on the website (not available at weekends), and you will be contacted back by the end of the following day at the latest.</p> <p>You can phone the practice to request an appointment, if you cannot use the online option.</p> <p>You can also get help online via the website, for administrative and medical queries.</p>

**Liverpool Walk-in Centres**  
**Call: 0300 100 1004**

Walk In Centres provide consultations, advice and treatment for minor injuries and illnesses.

Two Walk-In Centres are currently operating in the city, **on a telephone triage and appointment system only:**

- **Old Swan walk-in centre - Crystal Close, L13**
- **Garston walk-in centre - South Liverpool Treatment Centre, Church Road, L19**

**Important Information**

Since the start of the Covid-19 pandemic, Liverpool's walk in centres are operating a telephone triage and appointment system only. **You should not visit a walk in centre without an appointment.**

Following the telephone triage with a clinician, patients will be provided with a defined appointment time for further assessment and treatment at the most appropriate walk-in centre.

## Dental Care

Due to Covid-19, the way that dental practices must operate, has changed. Dental treatment is limited due to the higher Covid-19 risk involved in most procedures.

Currently, there is a phased return to dental services reopening. Unfortunately at this time, due to dentists catching up on a backlog of patients and those in pain who need to be seen urgently.

To find out the most up to date information about registering with a dentist, please contact the Healthwatch Liverpool team, using the contact details found at the end of this page. We will do our best to provide you with the latest information.

### Revive Dental Care - EMERGENCY APPOINTMENTS ONLY

**Accessed by calling their Dental Helpline on 0161 476 9651 from 8am to 10pm every day, including weekends and Bank Holidays.**

This service can only be accessed in an emergency - i.e. if you are in severe dental pain. Phone the number shown to the left. You will be asked questions about the dental issue you are experiencing, and a dental nurse will assess whether you require an emergency dental appointment, and book this if required.

## Sexual Health Services

You can access sexual health services, which provide lots of services including emergency contraception, other various types of contraception, a range of STI screening, referrals for some counselling, pregnancy testing, abortion referrals and some services offer cervical screening.

The way these services are operating, has changed due to Covid-19. This includes being able to access some services online.

Sexual Health clinics are appointment only systems. You should not attend a clinic, without an appointment.

To find out more about how to access these services, the latest changes to clinics and services, book a clinic appointment, or get more info on what these services can offer, go to:

- **Liverpool Sexual Health:** [www.sexualhealthliverpool.co.uk/](http://www.sexualhealthliverpool.co.uk/)
- **Brook (under 25's)** [www.brook.org.uk/find-a-service/service/liverpool](http://www.brook.org.uk/find-a-service/service/liverpool)
- **Abacus sexual health clinic:** [www.merseyscare.nhs.uk/our-services/physical-health-services/abacus](http://www.merseyscare.nhs.uk/our-services/physical-health-services/abacus)
- At home / postal STI testing, the pill, emergency contraception, and condoms, online: <http://axess.clinic>

## NHS 111

To get help from NHS 111, you can:

- **Call 111**
- **go to [111.nhs.uk](http://111.nhs.uk)**

If you have difficulties communicating or hearing, you can:

- **call 18001 111 on a text phone**
- **use the [NHS 111 British Sign Language \(BSL\) interpreter service](#) if you're deaf and want to use the phone service**

NHS 111 is available 24 hours a day, 7 days a week.

NHS 111 can help if you have an urgent medical problem and you're not sure what to do. You answer questions about your symptoms on the website, or by speaking to a trained adviser on the phone. Depending on the situation you'll:

- find out what local service can help you
- be connected to a nurse, emergency dentist, pharmacist or GP
- get a face-to-face appointment if you need one
- be told how to get any medicine you need
- get self-care advice

For more information or advice about finding health services in Liverpool call Healthwatch Liverpool on 0300 77 77 007, text or WhatsApp 07842 552 878 or email [enquiries@healthwatchliverpool.co.uk](mailto:enquiries@healthwatchliverpool.co.uk)